

WHAT TO DO IF YOU HAVE A VEHICLE COLLISION

We sincerely hope you never find yourself in need of post-collision advice, but in case of accident, here are some basic **DOs** and **DON'Ts** courtesy of CSN Collision Centres.

DO

- 1. ALWAYS STOP** We recommend you stop, stay calm and exit the vehicle when it is safe to do so. If you are involved in a collision and do not stop, you may be subject to criminal prosecution.
- 2. CHECK FOR INJURIES** Assess the extent of injuries and when in doubt, call 911 to report the location of the collision. Caring for victims is a priority, but sometimes it may be unsafe to remove people from vehicles involved in the collision, so wait for help to arrive.
- 3. RECORD DAMAGE** If it's safe, take photographs of the scene and the damage to vehicles from different angles. Then, if possible, move your vehicle to the side of the road, away from traffic. Turn on your vehicle's hazard lights and use cones/warning triangles for safety. ➔



**DUNDAS VALLEY
COLLISION**

77 Mercer Street, Dundas, ON L9H 6C7

905-627-5458

4. **EXCHANGE INFORMATION AND DOCUMENT THE COLLISION** Be sure to obtain the following information from all involved drivers:
- Names, address, contact information
 - Driver's licence numbers
 - Licence plate numbers
 - Contact information of registered vehicle owners
 - Insurance information

If a driver fails to provide any of the requested information, it may be advisable to notify the police of the collision.

5. **CONTACT THE PROFESSIONALS AT CSN DUNDAS VALLEY COLLISION** If you need a tow truck, call 905-627-5458 for 24/7 Towing Assistance. CSN Dundas Valley Collision is recommended by most major insurance companies. Ask your insurance advisor to recommend CSN Dundas Valley Collision for repairs, or book your appointment with us directly at 905-627-5458 or online at dvccinc.ca. *CSN Collision Centres, We'll straighten it out.*

DON'T

1. Move anybody who's injured, unless absolutely necessary.
2. Discuss fault, responsibility, circumstances of the accident with other driver(s).
3. Drive your vehicle if it seems unsafe.
4. Sign any releases with towing companies, repair shops or insurance companies that you have not read or don't fully understand.



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